

**National Aeronautics and Space Administration
Ames Research Center
Moffett Field, California 94035-1000**

Justification for Other than Full and Open Competition

[FAR 6.303-2(a)(1)]

Summary Information:

Initiating Office: NASA Ames Research Center
Procurement Division (Code JAC)

Purchase Request No.: 4200413914

Procurement Title: Ames Research Center Information Technology Services & Support 2
(ACITS 2)

Total Estimated Value: FOIA Ex. 5 (extension)

Period of Performance: December 1, 2011, through July 31, 2012

Statutory Authority: 10 USC 2304(c)(1), *Only One Responsible Source and No Other
[FAR 6.303-2(a)(4)] Supplies or Services Will Satisfy Agency Requirements*

This Justification for Other than Full and Open Competition (JOFOC) has been prepared in accordance with the requirements of Federal Acquisition Regulation (FAR) 6.303 and NASA FAR Supplement 1806.303.

Detailed Information:**A. Nature and/or description of the action being approved.** [FAR 6.303-2(a)(2)]

The NASA Ames Research Center (ARC) proposes to negotiate a sole source contract modification with Dell Services Federal Government (previously Perot) to extend the period of performance of contract NNA08AF13C for a maximum of eight months (from December 1, 2011, through July 31, 2012), pending completion of a competitive follow-on contract for this effort. The proposed eight-month extension consists of a three-month base extension period and five, one-month option periods. Upon JOFOC approval, the current contract will be modified to extend performance for a three-month period (from December 1, 2011, through February 28, 2012), and will include options for five additional extension months (from March 1, 2012, through a maximum end date of July 31, 2012). If all available options were exercised, the total contract performance period would be three years and eleven months. The purpose of this extension is to provide on-going support for mission critical work at ARC pending placement of a follow-on contract for the required support as anticipated under the revised milestone plan.

B. Description of the supplies or services required to meet the agency's needs (including estimated value). [FAR 6.303-2(a)(3)]

ACITS 2 is currently responsible for providing a variety of critical support services to NASA ARC, NASA Headquarters, other NASA Centers, and Army, FAA, and Department of Energy programs in the area of information technology (IT). Specifically, the areas supported under the contract include:

IT Systems and Governance Support: The contractor is responsible for providing Project Management, System Administration, Data Center Support, Facility Support, Hardware/Software Maintenance, Data Storage and Retrieval, IT Governance and Policy Analysis, Technical Planning and Analysis, and Records Management and Vital Records Management for Continued Operations.

IT Security: The contractor is responsible for providing Patch Management and Deployment, Vulnerability Scanning Systems, Intrusion Detection and Intrusion Prevention, Incident Response Life Cycle, Security Forensics, Certification and Accreditation Consulting and Auditing Support, Perimeter Firewall Systems, Antivirus (AV) Services, Host-Based Intrusion Detection and Prevention, Content Monitoring and Filtering, Full Packet Capture and Flow Monitoring, Event Log Collection and Correlation, Network Access Control, Penetration Testing, Organization Computer Security Official (CSO) Support, Classified Security Collaboration, Board Participation, Remote Access Service, IT Security Consultation and Engineering, Security Programming, and Certifications.

Network and Communications Systems and Support: The contractor is responsible for providing Network Services, Network and Communications Infrastructure, and Distributed Systems.

Application Management and Support: The contractor is responsible for providing IT Support to Financial Services; IT Support to Human Resources, Personnel Security, and Logistics; IT Support to Business Systems and Infrastructure; Web Applications; Collaborative and Information-Based Systems; Application Management; Data Management and Analysis; and Application Testing.

Scientific Computing Systems and Support: The contractor is responsible for providing Scientific Applications, Data Acquisition and Analysis, and Modeling and Tool Development.

Innovation and Emerging Technologies: The contractor is responsible for IT Security Innovation; Cloud Computing; Emerging Network Technology; and Evaluation of New and Emerging IT Security Tools and Technology.

Outreach/Informational Systems and Support: The contractor is responsible for Customer Support; IT Security Outreach, Training, and Communications; Library Systems; and Conference, Presentation, and Advocacy Support.

The estimated value of the services for this additional eight-month extension is approximately FOIA Ex. 5 based on the Government's Independent Cost Estimate. The Independent Cost Estimate (see Attachment 1) was determined based on a technical review of labor and materials anticipated to be necessary for continued performance of current and anticipated tests and projects for the remaining period of performance, as well as historical cost data derived from Monthly Contractor Financial Management Reports. This extension will require an increase in contract value by \$ FOIA Ex. 5 from the current value of FOIA Ex. 5, to a value of FOIA Ex. 5

FOIA Ex. 5

C. An identification of the statutory authority permitting other than full and open competition. [FAR 6.303-2(a)(4)]

10 USC 2304(c)(1), Only One Responsible Source and No Other Supplies or Services Will Satisfy Agency Requirements

D. Demonstration of the proposed contractor's unique qualification or the nature of the acquisition requires use of the authority cited. [FAR 6.303-2(a)(5)]

In accordance with FAR 6.302-1(a)(2)(iii), for DoD, NASA, and the Coast Guard, services may be deemed to be available only from the original source in the case of follow-on contracts for the continued provision of highly specialized services when it is likely that award to any other source would result in substantial duplication of cost to the Government that is not expected to be recovered through competition, or unacceptable delays in fulfilling the agency's requirements. Costs that would be duplicated include not only those associated with the conduct of a separate competition for the additional eight-month period, but also those associated with start-up and learning activities required to ensure that a new contractor has proper knowledge of the work requirements necessary to support ACITS 2 requirements. These costs are estimated at FOIA Ex. 5 and consist of a two month projection of the average burn rate per month, with two month being the estimated time necessary for a seamless transition. Further, these costs would be in addition to those already being incurred to support the follow-on requirement that was competitively solicited under solicitation number NNA10301939R; the award of the follow-on contract is anticipated to occur in February 2012, if discussions are not required, and as late as May 2012, if discussions are required. This would be followed by a 60 day phase-in period. Regardless of the cost, the lapse in service that would be a result of competing this 8 month extension would cause unacceptable disruption in all ARC IT services.

In conjunction with the Agency Chief Information Officer's establishment of an Agency IT Strategic Plan that encompasses IT governance, enterprise architecture, knowledge management, and security of Agency information assets and knowledge, the Agency developed five "pillars" of contractor support, four of these "pillars" are being procured under the I3P contracts. NASA Centers with expiring contracts have been provided a class deviation to the five-year term of contract for under Procurement Information Circular 09-08A, dated September 16, 2010, noting that "since the five (5) I3P competitive procurements are underway, it is in NASA's best interest to bridge the period between current contract expirations and award of the I3P contracts." In the interim, the NASA Enterprise Data Center (NEDC) procurement has been postponed, and the Enterprise Applications Service Technologies (EAST), Agency Consolidated End-user Services (ACES), and NASA Integrated Communications Services (NICS) contracts have been awarded. Of the awarded I3P competitive procurements, only the NICS procurement will absorb any of the requirements of ACITS 2. The transition plan for ACITS 2 requirements to NICS is scheduled to occur December 1, 2011. ARC has determined that extending the current bridge contract is the best method of fulfilling its continued need for IT support services while the ACITS 3 procurement is pending and while the transition to the I3P contracts takes place.

Contract NNA08AF13C, or ACITS 2, is a bridge contract which was designed to cover the subject requirements pending the award of the NASA Agency-wide Information Technology Infrastructure Integration Program (I3P) contracts. ACITS 2 was awarded on August 28, 2008, for a maximum period of seventeen months; at the time, this maximum period was envisioned to align with transition to I3P. Cascading delays associated with finalizing the scope, schedule, and policy surrounding the Agency-wide I3P contracts arose and delayed finalization of the acquisition strategy for the follow-on ARC IT support contract (ACITS 3). These delays resulted in ARC's decision to extend ACITS 2 through November 30, 2010 under the authority of 10 USC 2304(c)(1).

Since then, the appointment of the NASA CIO in October 2009 resulted in development of new Agency strategies for information technology that will be supported by ARC in its role as NASA IT Center of Excellence. These changes necessitated the revision and re-release to industry of the ACITS 3 Statement of Work in March 2010. This mid-procurement clarification of requirements has resulted in a new timeline for award of the ACITS 3 contract. The ACITS 3 RFP was released on November 23, 2010, and offers were received on December 23, 2010. The SEB is in the process of evaluating seven proposals representative of the support of a total of 28 prime and major subcontractors. The significant effort associated with the thorough review of the volume of proposal material received, combined with the broad, detailed list of technical requirements against which the offers must be evaluated, has resulted in the extension of the evaluation timeline beyond that which was originally envisioned. The SEB has moved from meeting four days a week to meeting five days a week to complete evaluations. As a result, the current ARC milestone plan provides for contract award in either February 2012 or May 2012, as described above. Due to the cumulative effect of these various delays, further extensions were required beyond the first extension of ACITS 2 through November 30, 2010. Accordingly, further extensions were issued, first through May 31, 2011, and then through November 30, 2011. Both of these extensions, like the earlier one, were issued under the authority of 10 USC 2304(c)(1). One further extension, as request herein, is required given the current, above-described ARC milestone plan.

The extension of the ACITS 2 contract will allow sufficient time for ARC transition to the Agency-wide I3P contracts and ACITS 3. Were this extension not to be made, ARC would suffer unacceptable delays and a catastrophic gap in support of its critical IT systems and infrastructure. Continuation of these highly-specialized services is critical because this contract maintains and supports the IT infrastructure for and systems used by the entire Center. Without this contract, the majority of the communication and IT systems used by the Center in support of all of its personnel, programs, and projects would fail.

The Source Evaluation Board is currently completing its evaluation of the offers received from industry. Developing a competitive procurement that would serve to span the gap between the expiration of the ACITS 2 contract and the orderly transition of requirements to the I3P contracts and ACITS 3 is considered impractical based on the aforementioned facts, would further slow the ACITS 3 procurement because personnel involved would need to re-focus their efforts from ACITS 3 to an additional procurement, and would result in substantial duplication of costs not expected to be recovered through competition. As described above, those substantially duplicated costs would include not only those associated with the conduct of a separate competition but also those costs associated with start-up and learning activities required to ensure that a new contractor has proper knowledge of the work requirements necessary to support this critical requirement.

Award to any other source for this maximum eight-month extension is not practicable given the fact that ARC is already evaluating offers received in response to the ACITS 3 solicitation in support of the requirements for these services.

E. Description of efforts made to ensure that offers are solicited from as many potential sources as is practicable, including whether a notice was or will be publicized as required by FAR Subpart 5.2 and, if not, which exception under 5.202 applies. [FAR 6.303-2(a)(6)]

A synopsis was posted on the NASA Acquisition Internet System (NAIS) and the "FedBizOpps" Federal Business Opportunities Portal on October 26, 2011, for ten calendar days to inform the public of NASA's intent to extend contract NNA08AF13C with Dell Services Federal Government in order to continue performance through July 31, 2012. The synopsis provided instructions for interested organizations to submit capabilities and qualifications to perform the effort to the Contracting Officer. No capability statements were received in response to the synopsis.

F. A determination by the contracting officer that the anticipated cost to the Government will be fair and reasonable. [FAR 6.303-2(a)(7)]

The Contracting Officer hereby determines that the anticipated cost to the Government will be fair and reasonable. Cost control efforts under the existing contract have been acceptable, and they are expected to continue. Further, prior to execution of the contractual extension, a proposal analysis will be performed in accordance with FAR Part 15.404. The proposal analysis will ensure that the agreed-to cost for the extension is fair and reasonable. Cost and price analysis techniques will be used. Pre-negotiation objectives will be prepared prior to the initiation of negotiations and will be approved in accordance with FAR Part 15.406 prior to the conduct of negotiations.

G. Description of the market research conducted and the results or a statement of the reason market research was not conducted. [FAR 6.303-2(a)(8)]

A synopsis for the instant contract extension action has been posted in NAIS and FedBizOpps as stated above. The Contract Specialist received no capability statements in response to the synopsis. Further, private industry made no inquiries in response to the synopsis. GSA/FSS schedules were also considered, however it posed the same limitations; another team of individuals to do the procurement, amount of time required to solicit and select a new contractor and lack of coverage while the procurement was underway through to time the new contractor was phased in. The CO has determined that procuring this effort through GSA/FSS at this time would not be advantageous to NASA and would result in a lapse of IT coverage.

H. Any other facts supporting the use of other than full and open competition. [FAR 6.303-2(a)(9)]

Facts supporting the use of other than full and open competition are set forth in paragraph D of this document.

The Office of the Chief Information Officer has determined that Dell Services Federal Government is highly qualified to continue performance of this contract at NASA Ames Research Center, pending transition to the I3P contracts and award of a follow-on contract for the required services. Dell is critically involved in providing and supporting the IT needs of the Center, understands the requirement, and has the ability to provide the seamless continuity of services necessary to provide this critical support to the Center for this eight-month period. The contractor's task performance—in terms of safety, milestones, scheduled metrics, and deliverables—is well organized, prioritized, and safely completed on time and within budget. Past performance has consistently ranged from very good to excellent.

I. Listing of the sources, if any, that expressed, in writing, an interest in the acquisition. [FAR 6.303-2(a)(10)]

As set forth in paragraph E, a synopsis was posted on the NASA Acquisition Internet System (NAIS) and the "FedBizOpps" Federal Business Opportunities Portal notifying potential offerors of NASA's intent to extend the subject contract. No other source expressed interest in providing the additional work required by this extension and increase in contract value.

J. Statement of the actions, if any, the agency may take to remove or overcome any barriers to competition before any subsequent acquisition for the supplies or services required. [FAR 6.303-2(a)(11)]

As noted above, this sole source award of an extension to the ACITS 2 contract is consistent with NASA policy as established in PIC 09-08A and is due to the combined impact of I3P procurement delays, the revision of the ACITS 3 Statement of Work to support new Agency strategies for information technology that will be supported by ARC in its role as NASA IT Center of Excellence, and ongoing evaluation of offers received in response to the competitive solicitation for ACITS 3. These delays were not anticipated at the time of award of NNA08AF13C.

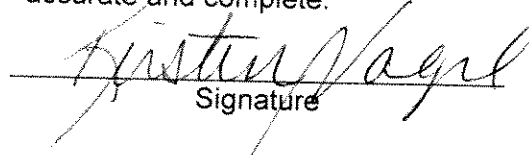
For the foregoing reasons, one further follow-on extension to the incumbent, Dell Services Federal Government, is necessary to provide continued highly specialized mission critical IT support including System Administration, IT Security, Facility Support, Hardware/Software Maintenance, Application Management, Data Storage and Retrieval, Customer Support, Technical Planning, Analysis, and Training Network/Communications Systems and Support Systems and Facilities Support, without incurring unacceptable delays and substantial duplication of costs. Therefore, it is recommended that the extension requested herein be approved and issued under the authority of 10 USC 2304(c)(1).

Signature Page

Requirement Initiator:

Kirsten M. Nagel
Contracting Officer's
Technical Representative

I certify that the facts presented in this justification are accurate and complete.

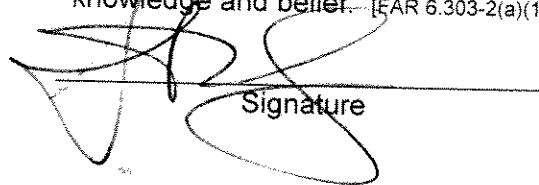

Signature

11/8/11
Date

Contracting Officer:

Jeannette Albiez

I hereby determine that the anticipated cost to the Government will be fair and reasonable and certify that this justification is accurate and complete to the best of my knowledge and belief. [E.A.R. 6.303-2(a)(12)]

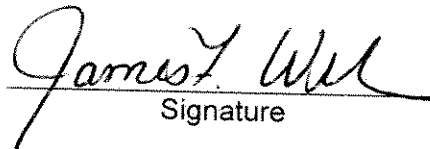

Signature

11/8/11
Date

CONCURRENCE:

Directorate Manager:

James F. Williams
Chief Information Officer


Signature

11/8/11
Date

Acting Procurement Officer:

Kelly G. Kaplan


Signature

11/28/11
Date

Center Competition Advocate:

Debra Feng
Acting ARC Deputy
Director

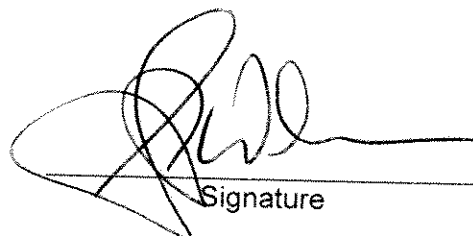

Signature

11.28.11
Date

APPROVAL:

Head of the Contracting Activity:

S. Pete Worden
ARC Director


Signature

11/28/11
Date

cc (after approval):
JAB/241-1

The entire Attachment 1 has been redacted under FOIA Exemption 5